



Singapore, 24 April 2020

## **XiD Technologies during the COVID-19 Pandemic Circuit Breaker - Letter from the Chairman**

To combat the current COVID-19 pandemic, XiD has taken drastic measures, ensuring continuity of its state of the art Identity and Access Management services while minimising both health risks and financial setbacks to its customers and employees.

I would like to thank Simlian Construction and TP Utilities for choosing XiD to implement critical COVID-19 related solutions. I would also like to thank the government of Singapore for having taken swift action in providing support to the country's SMEs, and in particular I wish to acknowledge the proactive participation of MTI, HDB and BCA in working out the necessary permits to perform those critical and essential tasks.

Finally, I would also like to extend my gratitude personally and on behalf of the company to our front line workers that continue to fulfill their responsibilities so vital to Singapore.

We are facing a time of great difficulty both as a company and as a society, both at home and around the world, urging all of us to do our utmost best with a shared sense of responsibility. Thanks to our shared effort, we will all come out stronger as a company, as a society, at home and around the world.

Carmelo Pistorio  
Chairman & CEO